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## Note

If you are using **Windows XP/Windows 7/Windows 8**, you may file your return/voucher/statement on **Google Chrome** or **Mozilla Firefox** using **Adobe Reader 8** or any other **higher versions of Adobe Reader**.

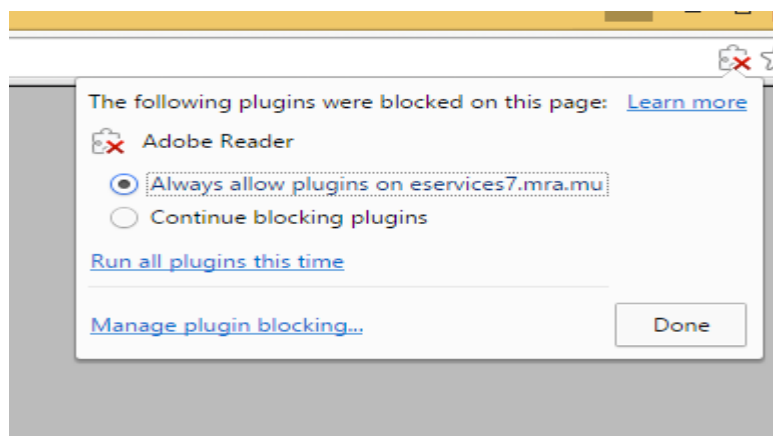
**Adobe Reader 8** will also allow you to file your return/voucher/statement on **Internet Explorer 8** on **Windows XP**. However if you are using **Windows 7** or **Windows 8**, you will need **Internet Explorer 11** and **Adobe Reader 11** to file your return/voucher/statement .

### General guidelines for electronic filing on Google Chrome

#### Filing with Adobe Reader 8 and above on Windows 8, Windows 7 & Windows XP (Service Pack 3)

To file a form electronically, you are strongly advised to perform the following settings **prior to filing**:

1. In Chrome Address bar, type: chrome://flags
  - Search for “NPAPI” and enable it.
  - Relaunch Chrome.
2. In Chrome Address bar, type: chrome://plugins
  - Disable Chrome PDF Viewer.
  - Enable the Adobe Acrobat/Adobe Reader plugin.
  - Relaunch Chrome
3. Open the link to file the return.



4. Select “Always allow plugins on eservices” and click on Done

## **General guidelines for electronic filing on Mozilla Firefox**

### **Filing with Adobe Reader 8 and above on Windows 8/Windows 7/Windows XP**

To verify the version of Mozilla Firefox you are using:

- Go to: Help >> About Firefox

***Note:** In case the menu bar does not appear in the browser, please press key F10 (on your keyboard) for it to appear*

#### **Filing with Mozilla Firefox (Versions 39.0, 38.0, 37.0)**

To file a form electronically, you are strongly advised to perform the following settings **prior to filing**:

- Click on Tools >> Options >> Applications (in browser)
- Change the Action of the content type of Portable Document Format(PDF) to **Use Adobe Acrobat (in Firefox)**

***Note:** If ever the option **Use Adobe Acrobat (in Firefox)** is missing in the drop-down menu, you need to perform an additional setting as follows:*

- Click on Tools >> Add-ons >> Plugins
- Enable/Activate the **Adobe PDF Plug-In For Firefox and Netscape1**

***Note:** You must update your Adobe plugin to the latest version in case Firefox prompts you for update.*

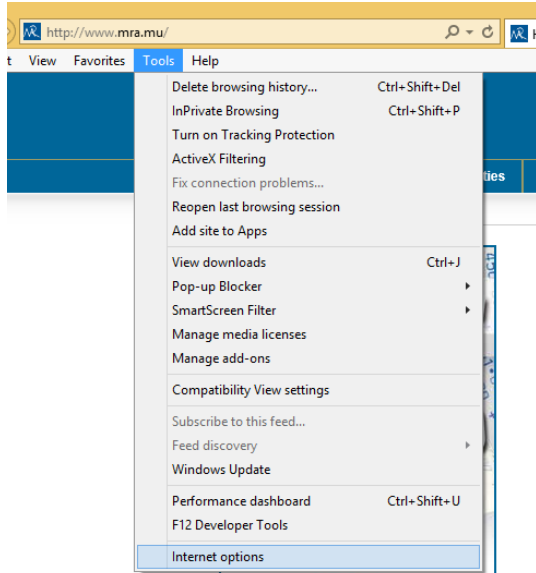
#### **In case the form does not open in Adobe Acrobat Reader,**

- Click on 'Activate Adobe Acrobat' when prompted
- Click on 'Allow and Remember'
- PDF Form will be displayed in browser

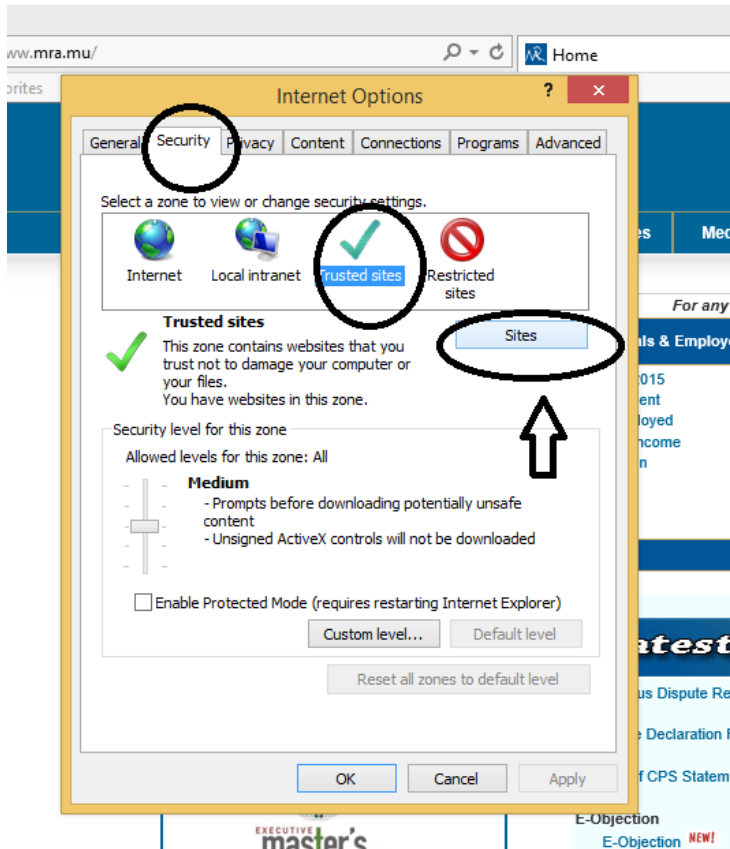
## General guidelines for electronic filing on Internet Explorer

### Filing with Adobe Reader 11 and Internet Explorer 11 and above on Windows 8

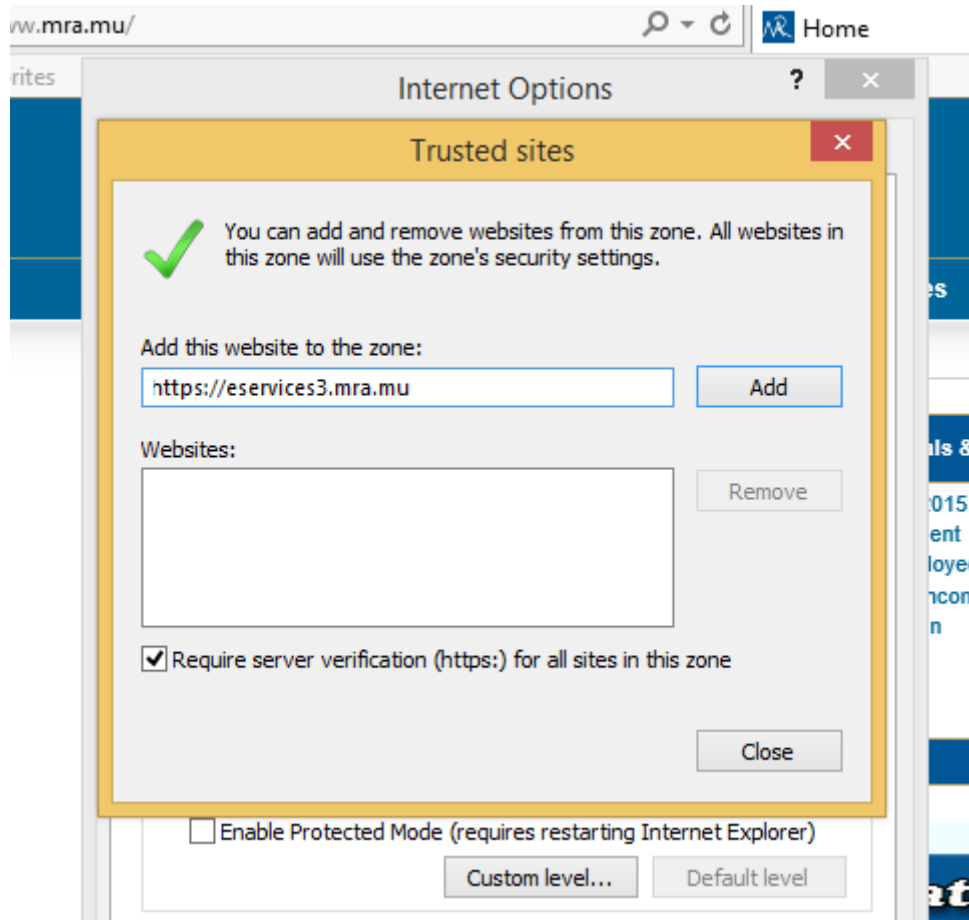
- Tools> Internet Options>



- Security > Trusted Sites> Sites



- Insert: <https://eservices3.mra.mu>
- Click on the Add Button



- Then Close and click on OK