

MRA launches the Individual Income Tax e-Filing Season 2019

Individual taxpayers can now file their income tax returns for the Income Year ending 30 June, 2019 through the website of the Mauritius Revenue Authority (MRA), www.mra.mu, as from today, Tuesday 27 August, 2019.

Individual taxpayers will have to use their User ID (TAN) and Password to file their income tax return through the Taxpayer Portal and benefit from various facilities such as:

- Access to their Pre-filled individual income tax return
- Facility to retrieve password by e-mail
- Facility to save a draft copy of the Income Tax Return
- Receive a copy of the Income Tax Return through e-mail
- View their returns for previous years
- Refund status, if any.
- Advise MRA to credit refund directly into their Bank Account
- Payment history

To ease the e-filing process, taxpayers are invited to file their income tax returns through the **MRAeasy** mobile application, which may be downloaded from:

- **App Store for those using iOS devices, and**
- **Google Play Store for those using Android devices.**

Taxpayers are reminded that they should file their income tax returns and effect payment, if any, by **Monday 30 September, 2019**.

MRA highly recommends taxpayers to effect payment, if any, through **Direct Debit**.

Taxpayer Satisfaction Survey

This year too, and for the third consecutive year, taxpayers will have the possibility to participate in a Taxpayer Satisfaction Survey (TSS) after filling their individual returns. The survey aims at further improving the following services at the MRA:

- Service to Customers;
- Telephony Services;
- e-Services;
- Customs Services;
- Integrity Perception;
- Taxpayer Education & Communication Services; and
- Other Services.

Taxpayers participating in the TSS will automatically qualify themselves for a draw which will be effected at the end of October, 2019. Three cash prizes of Rs 25000, Rs 15000 and Rs 10000 respectively will be awarded to the first three winners.

In 2017 and 2018, 37322 and 25357 taxpayers participated respectively in the surveys.

e-Filing Self-Service Corner

The MRA also inaugurated an e-Filing Self Service Corner next to the Customer Service area at the MRA Head Office, Ehram Court, Port Louis. As the name suggests, taxpayers may avail themselves of the facilities to file their return and effect payment of tax, if any, electronically.

Taxpayers having difficulties to e-file their return may call MRA Help Desk on 2076000 for assistance.

The launching of the **e-Filing Season 2019** and the inauguration of the **e-Filing Self-Service Corner** were done by the Director General, Mr. Sudhamo Lal.