

Table of Contents

Note	2
General guidelines for electronic filing on Google Chrome.....	2
General guidelines for electronic filing on Mozilla Firefox	3
General guidelines for electronic filing on Internet Explorer	4

Note

If you are using **Windows XP/Windows 7/Windows 8**, you may file your return/voucher/statement on **Google Chrome** or **Mozilla Firefox** using **Adobe Reader 8** or any other **higher versions of Adobe Reader**.

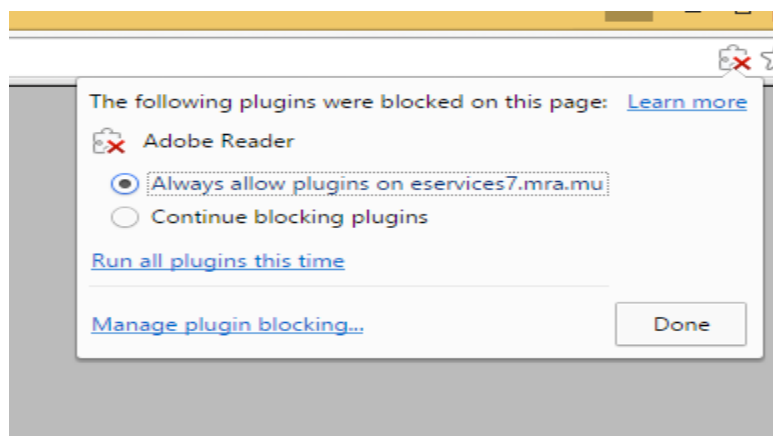
Adobe Reader 8 will also allow you to file your return/voucher/statement on **Internet Explorer 8** on **Windows XP**. However if you are using **Windows 7** or **Windows 8**, you will need **Internet Explorer 11** and **Adobe Reader 11** to file your return/voucher/statement .

General guidelines for electronic filing on Google Chrome

Filing with Adobe Reader 8 and above on Windows 8, Windows 7 & Windows XP (Service Pack 3)

To file a form electronically, you are strongly advised to perform the following settings **prior to filing**:

1. In Chrome Address bar, type: chrome://flags
 - Search for “NPAPI” and enable it.
 - Relaunch Chrome.
2. In Chrome Address bar, type: chrome://plugins
 - Disable Chrome PDF Viewer.
 - Enable the Adobe Acrobat/Adobe Reader plugin.
 - Relaunch Chrome
3. Open the link to file the return.



4. Select “Always allow plugins on eservices” and click on Done

General guidelines for electronic filing on Mozilla Firefox

Filing with Adobe Reader 8 and above on Windows 8/Windows 7/Windows XP

To verify the version of Mozilla Firefox you are using:

- Go to: Help >> About Firefox

***Note:** In case the menu bar does not appear in the browser, please press key F10 (on your keyboard) for it to appear*

Filing with Mozilla Firefox (Versions 39.0, 38.0, 37.0)

To file a form electronically, you are strongly advised to perform the following settings **prior to filing**:

- Click on Tools >> Options >> Applications (in browser)
- Change the Action of the content type of Portable Document Format(PDF) to **Use Adobe Acrobat (in Firefox)**

***Note:** If ever the option **Use Adobe Acrobat (in Firefox)** is missing in the drop-down menu, you need to perform an additional setting as follows:*

- Click on Tools >> Add-ons >> Plugins
- Enable/Activate the **Adobe PDF Plug-In For Firefox and Netscape1**

***Note:** You must update your Adobe plugin to the latest version in case Firefox prompts you for update.*

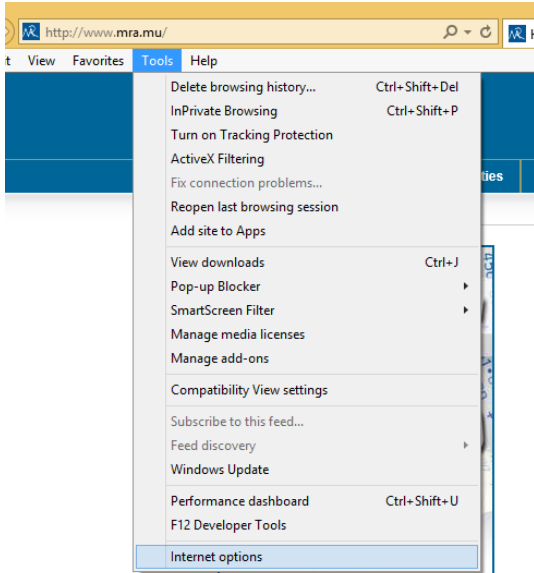
In case the form does not open in Adobe Acrobat Reader,

- Click on 'Activate Adobe Acrobat' when prompted
- Click on 'Allow and Remember'
- PDF Form will be displayed in browser

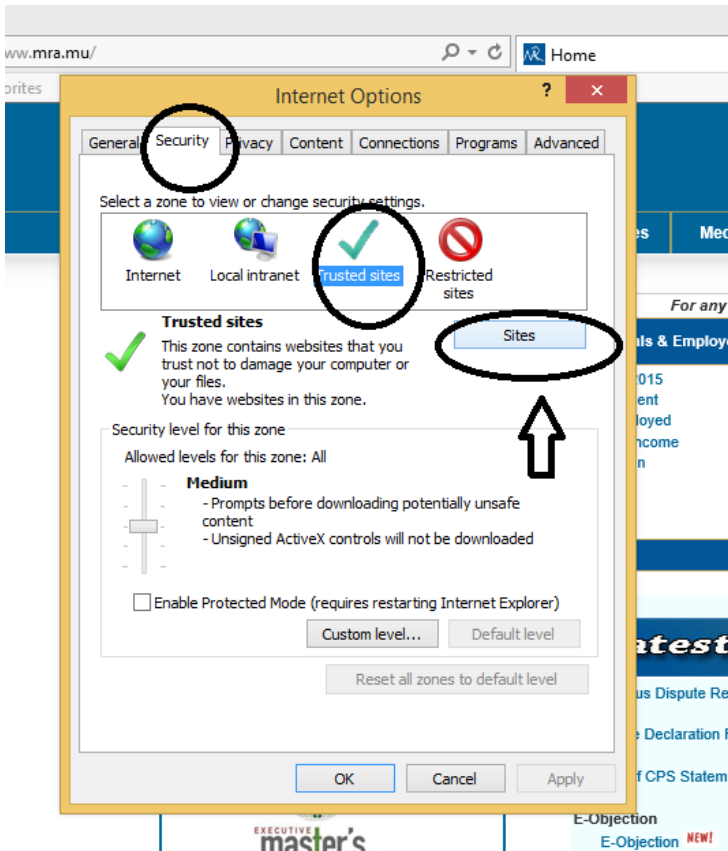
General guidelines for electronic filing on Internet Explorer

Filing with Adobe Reader 11 and Internet Explorer 11 and above on Windows 8

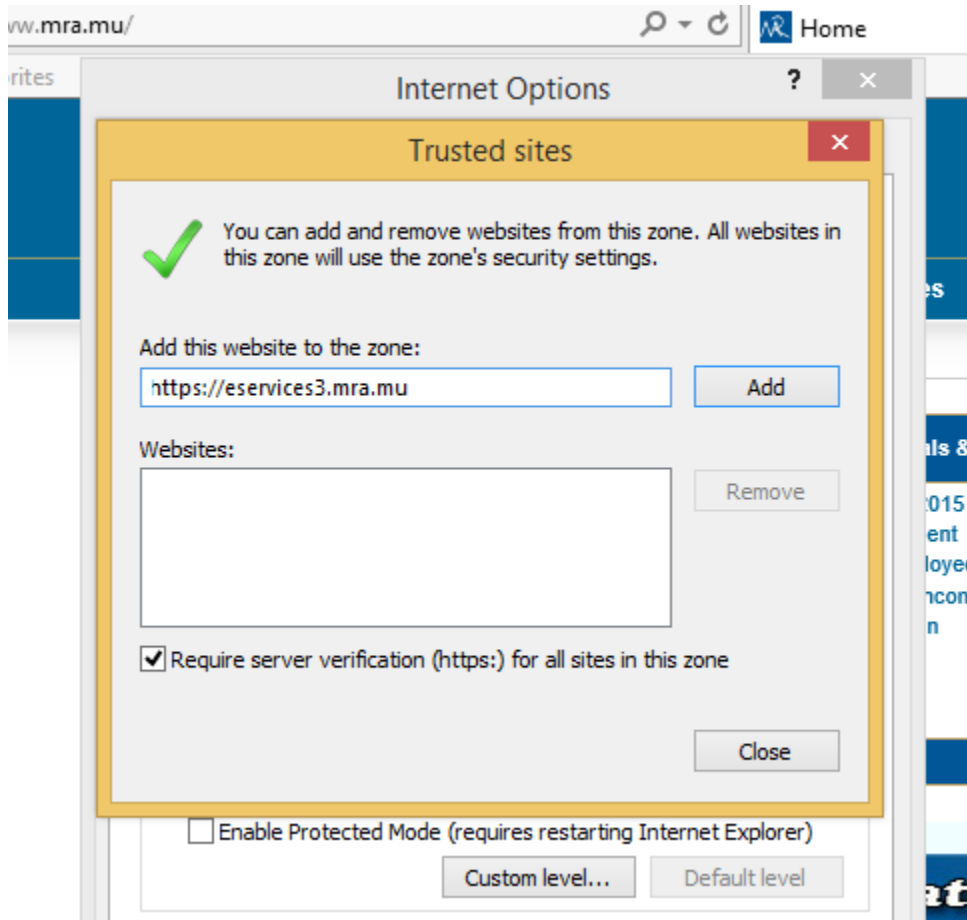
- Tools> Internet Options>



- Security > Trusted Sites> Sites



- Insert: <https://eservices3.mra.mu>
- Click on the Add Button



- Then Close and click on OK