



Customs Mobile Application for Bill of Entry (BOE) Status

— Customs@MU —



Download the application **Customs@MU**
from Google Play Store or App Store



The Mauritius Revenue Authority (MRA) has developed a mobile application to enable registered Importers/Exporters at Customs to have an online real-time visibility of the status of their validated Bill of Entry (BOE) on mobile devices such as mobile phones or tablets.

As from 26 January 2018, MRA has launched the application and all importers and exporters can monitor the statuses of their BOE lodged at Customs and also alert Customs of any BOE submitted without their consent or knowledge.

The Mobile Application is in line with the MRA's core dual objectives to provide further trade facilitation as well as enhancing Customs control.

To access the application, the importer/exporter has to download the application on their mobile devices such as mobile phones or tablets directly from the Apple App Store or Google Play Store.



They can log into the application using their **Tax Account Number (TAN)** and the **Password** used for the e-filing of income tax return.

Users who cannot login the application can either contact the MRA on our **Hotline 207 6010** or the CMS-IT section of the Customs Department on **202 0500**, or use the '**Forgot password**' feature to reset their password.

Upon successful logged in, the application displays a dashboard screen with the '**Uncleared**' and '**Cleared**' options.



The 'Uncleared' option provides a list of BOEs that are being processed at Customs.

The 'Cleared' option will provide all BOEs that have already been cleared by Customs.

For each BOE submitted, the importer/exporter can view the detailed listing of the processes up to the latest status for each of their BOEs.

- The different statuses, together with the date and time are available for a BOE on the mobile application, including:
 - BOE Validated;
 - Payment for BOE has been effected;
 - BOE under query;
 - BOE sent for Scanning;
 - BOE sent for examination;
 - Delivery Allowed for BOE.



Importers/exporters are kindly requested to report any validated BOE submitted on their importer/exporter code **without their consent**, with a single tap through the application.



For any additional information or assistance, importers/exporters may visit MRA's website: www.mra.mu or call the CMS-IT section at the Customs Department on +230 202 0500.



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